

FOR IMMEDIATE RELEASE

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We Energies Media Advisory

Customers urged to clear meters, appliance vents following snowfall

As snow continues to pileup across Wisconsin, We Energies is strongly encouraging customers to stay safe by continuing to clear any snow or ice from natural gas meters and appliance vents around their homes. Customers are also asked to clear icicles or ice dams from above meters that can fall and damage the equipment.

According to the National Weather Service, more than 20 inches of snow have fallen this month across central and western Wisconsin. We Energies crews are finding natural gas meters buried or covered in snow. The snow and ice can damage the meters and create potentially dangerous situations.

Crews are also finding natural gas appliance vents blocked by snow piles. Blocked vents can trap carbon monoxide indoors. Customers should move snow away from those vents and make sure they are clear of any obstructions.