

## PUBLIC NOTICE TO ALL CUSTOMERS OF THE VILLAGE OF MINONG WATER UTILITY

The Village of Minong Water Utility (Utility) has filed an application with the Public Service Commission of Wisconsin (Commission) to increase water rates. The increase is necessary due to an 81.66 percent increase in gross plant investment and a 53.90 percent increase in operating expenses since the last water rate case was completed in 2007. The total increase in water revenues requested is \$33,900 which will result in an estimated overall rate increase of 18.63 percent over the water utility's present revenues.

The Utility's current total public fire protection (PFP) cost is \$50,040, which includes the additional storage, pumping, and distribution costs required to provide the high flows and pressures needed to fight fires. The Utility currently collects \$50,040 from the Village of Minong (Village) for providing PFP water service to the Village. This municipal PFP charge is based on 100 percent of the Utility's total PFP cost. The Village collects the funds to pay for the municipal PFP charge through property taxes. The Village recently approved changing the Utility's method of PFP cost recovery from the municipal PFP charge to a direct PFP charge collected through direct bills to water utility customers.

Accordingly, the Utility requested Commission authorization to collect a direct PFP charge from each customer of the water utility and requested the charge be based on the equivalent meters method. This change would allow the Utility to collect a portion of the PFP charge from property owners who benefit from the Utility's PFP but are not subject to property taxes. This request conforms with Wis. Stat. § 196.03(3)(b), which provides municipalities the option to charge PFP directly on the water utility bills of general service customers as well as non-general service customers who own land that is located in the city, village, or town and in an area in which the municipal utility has an obligation to provide water for PFP. The Utility intends to charge non-general service customers using adjacent lot language permitted under Wis. Stat. § 196.03(3)(b)2.b. The Village adopted a resolution which states the annual direct charge for PFP service will be based on 100 percent of the cost of PFP service and will be calculated using the equivalent meters method. The proposed total PFP cost is \$61,762.

If the request is granted, the water bill for an average residential customer with a 5/8-inch or 3/4-inch meter who uses 8,000 gallons of water per quarter will increase from \$65.57 to \$100.49, or 53.26 percent, which includes the overall increase from the rate case and the Utility's request to switch from a municipal to direct PFP charges.

A public hearing on the application has been scheduled for **Thursday, January 15, 2026, at 10:00 a.m.** This hearing has no physical location. Parties and Commission staff appear by Zoom. Parties and Commission staff may use the telephone connection as a backup or if no adequate internet connection exists. Members of the public participate by Zoom or may use the telephone connection as a backup or if no adequate internet connection exists.

Join Zoom over the internet at: <https://us02web.zoom.us/my/pschearings>

The Commission intends to livestream and record this hearing on [YouTube](#). A member of the public may observe without participation any hearing session by:

1. **Attending any physical location as noticed,**
2. **Watching on YouTube at:** <https://www.youtube.com/@PSCWI-Hearings>,
3. **If no adequate internet connection exists, listening by telephone.**
  - **Dial: +1 312-626-6799**
  - **Enter Meeting ID: 809 513 2930**

A person may testify in this proceeding without becoming a party and without attorney representation. A person may submit this testimony in only one of the following ways:

- **Web Comment.** File a comment on the internet. Go to the Commission's web site at <http://psc.wi.gov>, click the dropdown menu labeled "Commission Action". Select the item labeled "File a Public Comment". On the next page select the "File a comment" link that appears for docket number 3760-WR-103. Web comments shall be received no later than Monday, January 19, 2026.
- **Live Comment.** Make a live comment at the hearing. The ALJ may receive live comments from any member of the public in attendance after the close of any party and Commission staff testimony. The ALJ will receive such comments by stating the name of each member of the public connected to the hearing one at a time and asking if they would like to comment.
- **Mail Comment.** Send a comment by U.S. Mail. All comments submitted by U.S. Mail shall be received no later than Monday, January 19, 2026, and shall be addressed to: Attn: Docket 3760-WR-103 Comments, Public Service Commission, P.O. Box 7854, Madison, WI 53707-7854.

To access the documents, schedule, and other information about this docket, go to the Commission's web site at <http://psc.wi.gov>, select the dropdown menu labeled "eServices". Select the item labeled "Docket Search (CMS)". On the next page enter 3760-WR-103 in the spaces labeled "Case #" and select "Search".

If you have any questions, please contact the Utility at (715) 466-2322.



**PUBLIC NOTICE - SUMMARY**

# Village of Minong Water Utility

## Proposed Water Rate Increase & Public Fire Protection Charge

### ! WHAT IS HAPPENING

The Village of Minong Water Utility has filed an application with the **Public Service Commission of Wisconsin (PSC)** requesting approval to **increase water rates** and to **change how Public Fire Protection (PFP) costs are billed**.

### 📈 WHY RATES ARE INCREASING

Since the last water rate case in **2007**:

- Gross plant investment has increased **81.66%**
- Operating expenses have increased **53.90%**

The Utility is requesting a **total revenue increase of \$33,900**, resulting in an **estimated overall rate increase of 18.63%**.

### 🚒 PUBLIC FIRE PROTECTION (PFP) CHANGE

- Fire hydrants require additional storage, pumping, and system capacity.
- The Utility's current PFP cost is **\$50,040**, paid by the Village through **property taxes**.
- The Village has approved changing from a **tax-funded PFP charge** to a **direct PFP charge billed on water utility bills**.
- The proposed total PFP cost is **\$61,762**, calculated using the **equivalent meters method**.

This change is authorized under **Wis. Stat. § 196.03(3)(b)**.

### 👤 WHAT THIS MEANS FOR CUSTOMERS

If approved, the **average residential customer** (5/8-inch or 3/4-inch meter using 8,000 gallons per quarter):

- **Quarterly bill increases from \$65.57 to \$100.49**
- **Increase of \$34.92 (53.26%)**

This includes both:

- The general rate increase, **and**
- The shift from tax-funded to direct PFP charges

### 📅 PUBLIC HEARING DETAILS

**Date:** Thursday, January 15, 2026

**Time:** 10:00 a.m.

**Location:** Virtual (Zoom)

🔗 Join Zoom:

<https://us02web.zoom.us/my/pschearings>

📞 Phone option:

312-626-6799 | Meeting ID: **809 513 2930**

📺 Livestream available on YouTube:

<https://www.youtube.com/@PSCWI-Hearings>

### 👤 HOW TO COMMENT

You may comment **without being a party**:

#### 🌐 Online Comment

Submit at **psc.wi.gov** → "File a Public Comment"

Docket **3760-WR-103**

**Deadline:** Monday, January 19, 2026

#### 🗣️ Live Comment

During the Zoom hearing (after testimony)

#### ✉️ Mail Comment

PSC – Docket 3760-WR-103  
P.O. Box 7854  
Madison, WI 53707-7854  
**Deadline:** January 19, 2026

#### 📄 MORE INFORMATION

View documents and schedules at

**psc.wi.gov**

Search Docket Number: **3760-WR-103**

📞 Questions? Contact the Utility: **(715) 466-2322**